



OUR SERVICES

Need Help or Have Questions?
We're here to assist you with a smooth process.

☎ 888.689.4090 ✉ info@rentsouthern.com



SELF HELP REPAIRS

1. Doors & Locking Issue:

Lubricating door hinges and locking rods every few months, especially in the Florida climate can help keep doors working smoothly. (e.g., WD-40)

2. Exterior Maintenance:

Periodically removing leaves, branches, or debris from the roof to prevent ponding water and corrosion can help. Seal small pinhole leaks with exterior caulk if found.

3. Weatherproofing & Seals 🌧️:

Maintaining weather tightness is key. Inspect and replace door gaskets as they can be a common source of leaks. They can be replaced with adhesive-backed weather stripping. Vent maintenance may be needed to make sure that the vents aren't clogged with dust, insulation or pests. Proper airflow prevents condensation buildup.

4. Container Office Repairs 💡:

Offices may need standard LED fixtures serviced or replaced. HVAC filter replacement and cleaning may be necessary monthly. Minor Trim or floor repairs may be needed if the wall trim detaches and may be reattached with standard adhesive.

WHEN NOT TO SELF REPAIR

Certain repairs should always be handled by a professional, including:

- Structural wall damage
- Frame or corner casting issues
- Electrical system wiring
- Large roof leaks or panel replacements
- HVAC system servicing beyond filter cleaning/replacement

RELOCATING YOUR EQUIPMENT

1. To schedule a relocation or respot, please contact our office.

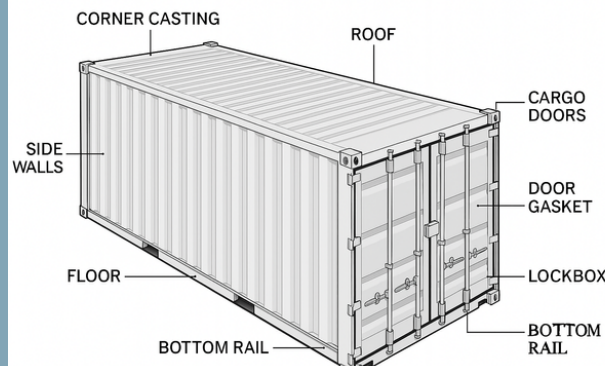
2. Ensure the new placement area will allow for a safe relocation:

- Level, solid, and accessible location
- Clear a straight path for the truck
- Provide 70 ft of space for 20' units/ 120 ft for 40' units
- Ensure ground is stable and not blocked by vehicles, fencing, or debris
- Confirm 14+ ft of vertical clearance (no tree branches, wires, or overhangs)

3. Prepare the Equipment (Day before Move)

Empty the container to prepare for the relocation. Remove locks or provide the key on site. For office containers, disconnect power and data.

4. After placement, check doors immediately and report issues to the driver.



RETURNING YOUR EQUIPMENT

1. To schedule a return, please contact our office.

2. Empty and Clean the Unit

Remove all contents (materials, debris, equipment, shelving, modifications, etc.). Sweep or wipe out floors (no dirt, liquids, or residues). Remove trash or abandoned property. Ensure no hazardous materials remain inside.

If a container is not empty/clean at pickup, cleaning or trip charges may apply.

3. Remove Customer Modifications

If you made any approved temporary modifications, please return the equipment to its original condition.

4. Ensure Accessible Pickup Location

To allow safe removal, the unit must be placed where a truck can access it.

- Clear a straight path for the truck
- Provide 70 ft of space for 20' units/ 120 ft for 40' units
- Ensure ground is stable and not blocked by vehicles, fencing, or debris
- Confirm 14+ ft of vertical clearance (no tree branches, wires, or overhangs)

Additional fees may apply if the container is moved from its original drop off location or placed in tight/restricted areas.

5. Have a Site Contact Available

A responsible person must be available or on call during pickup to confirm the equipment is ready and provide access to gated areas.

6. Optional: Take Photos Before Pickup 📷

- Interior condition
- Exterior walls & doors
- Unit placement area

7. Once the unit is confirmed as returned and undamaged (beyond normal wear and tear), your rental billing will stop per the agreed upon terms.

